



County of Los Angeles



# Report – HCAHPS & CG-CAHPS Scores

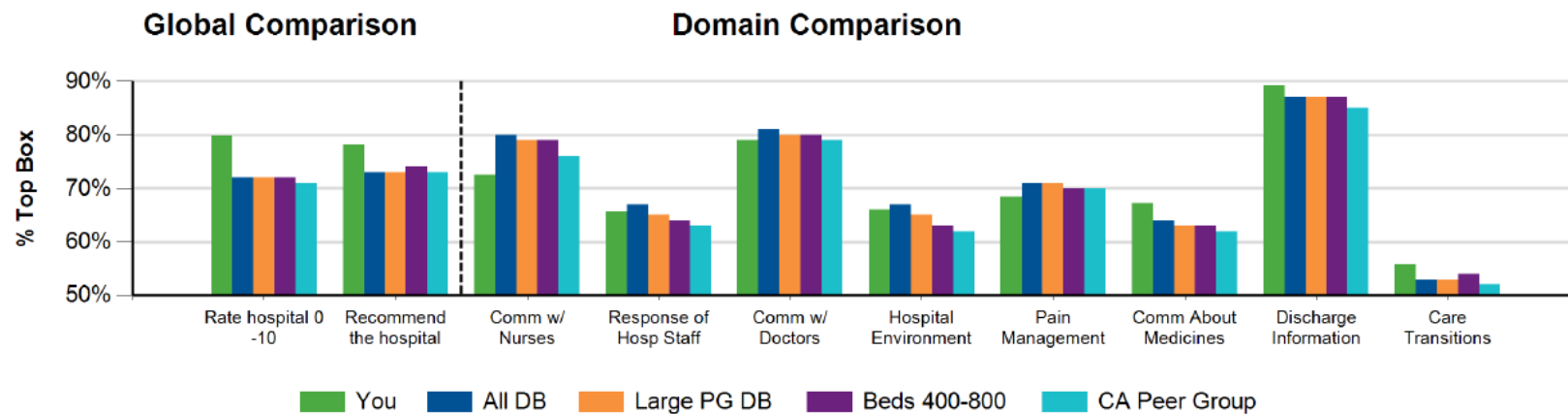
Hospital Consumer Assessment of Healthcare  
Providers and Systems & Clinician and Group  
Consumer Assessment of Healthcare Providers and  
Systems



LAC/USC

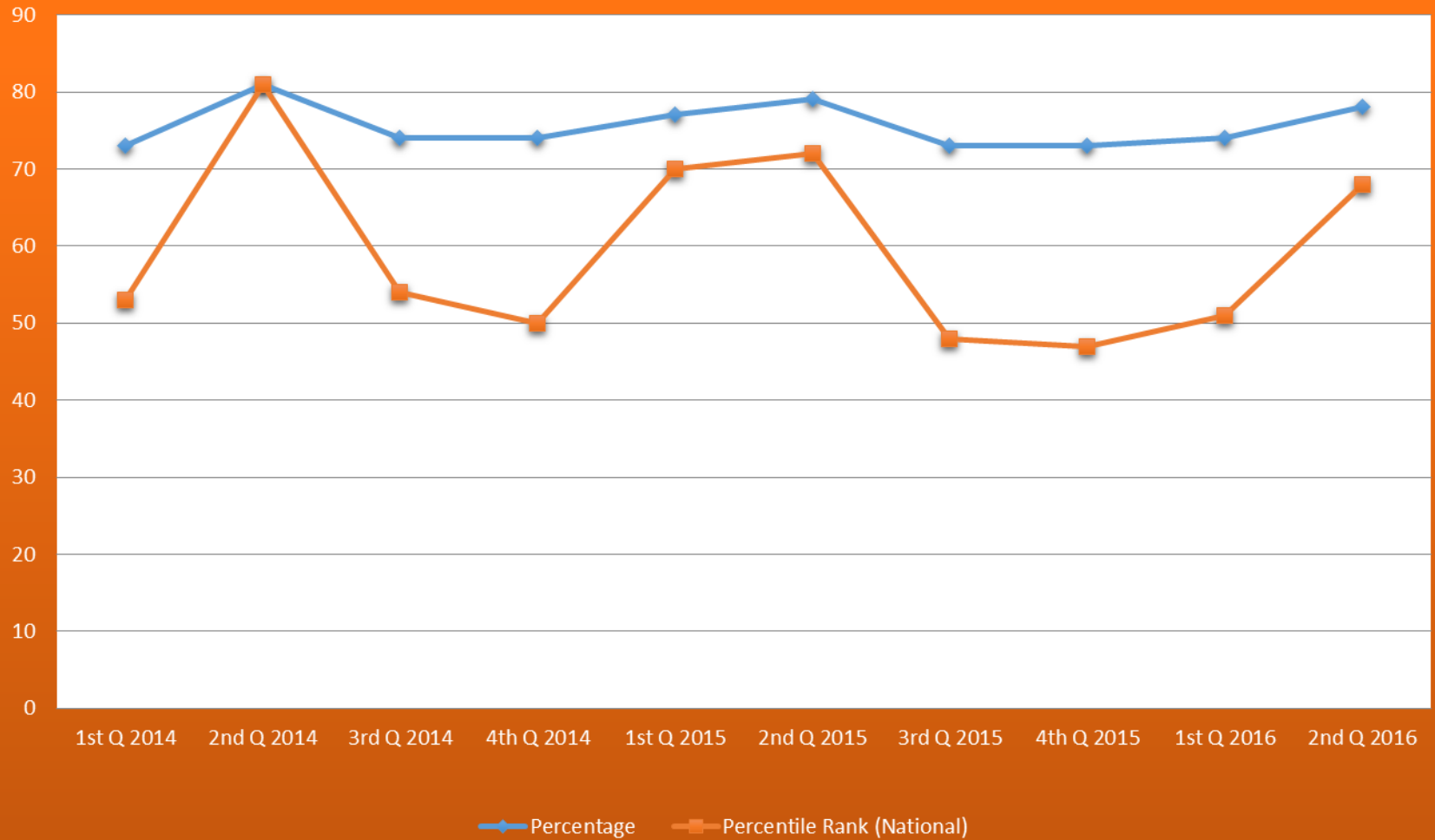
HCAHPS Summary Report

Surveys Returned: April 2016 - June 2016



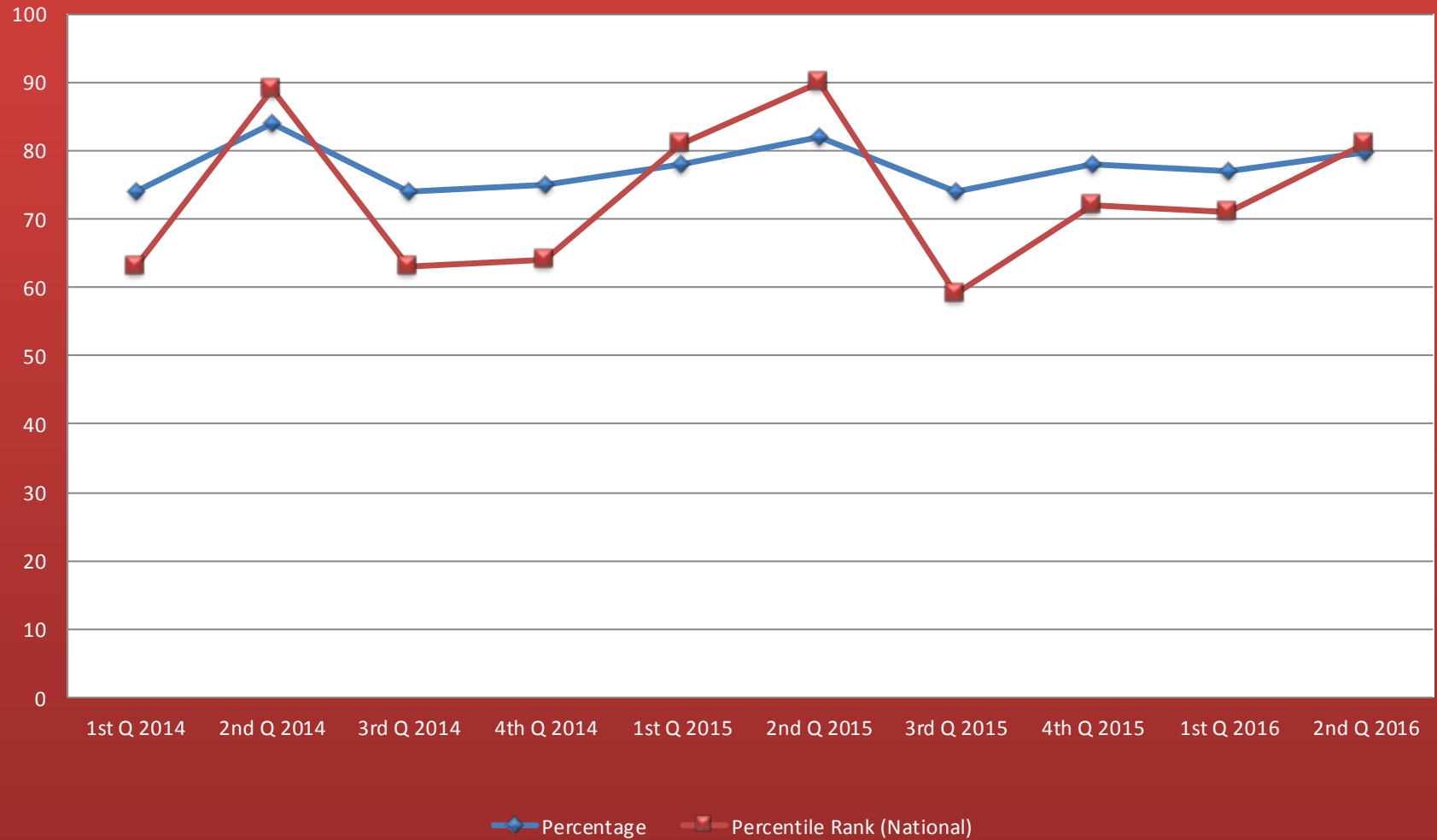


## HCAHPS - Recommend the Hospital



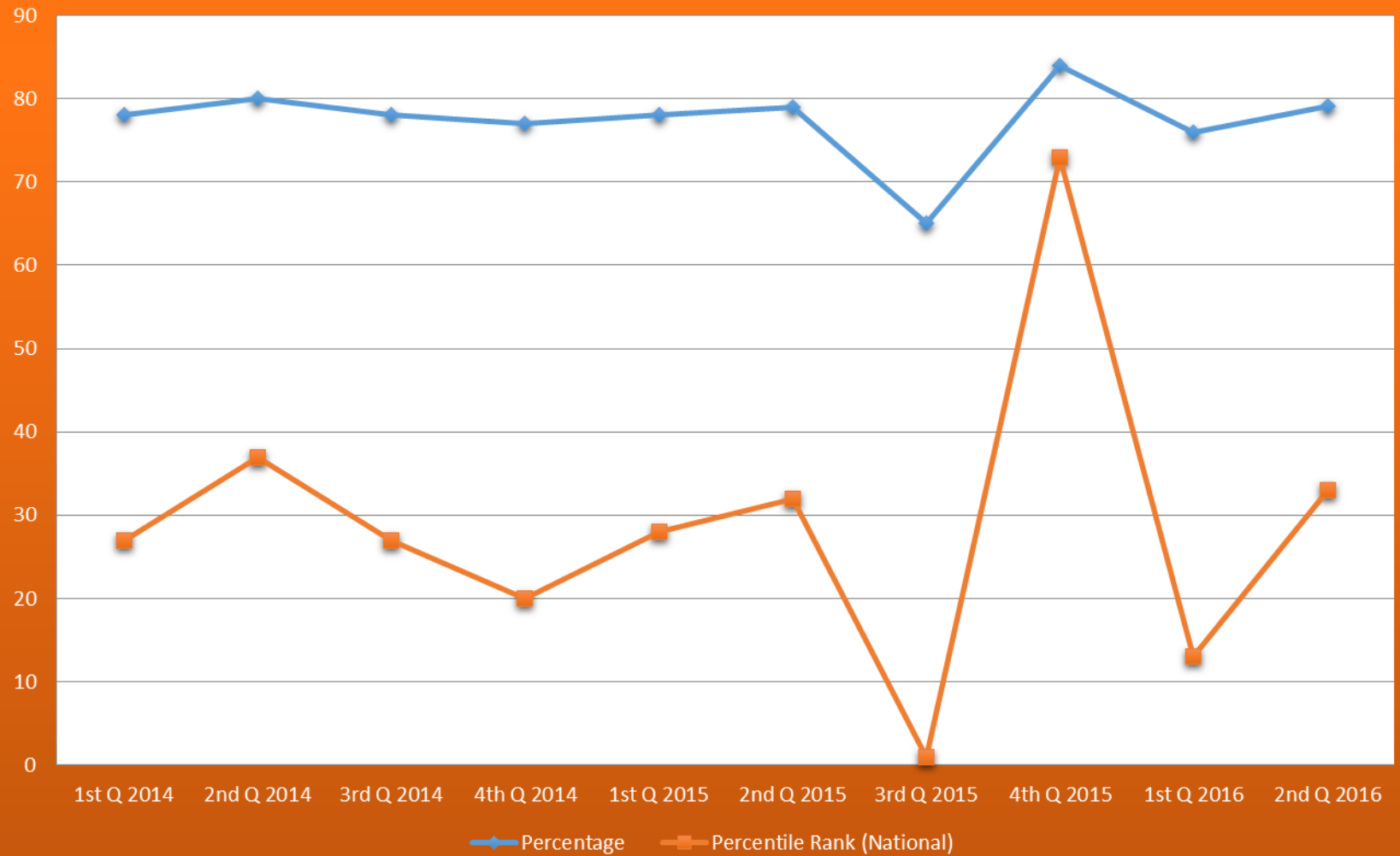


## HCAHPS - Rate Hospital 0-10



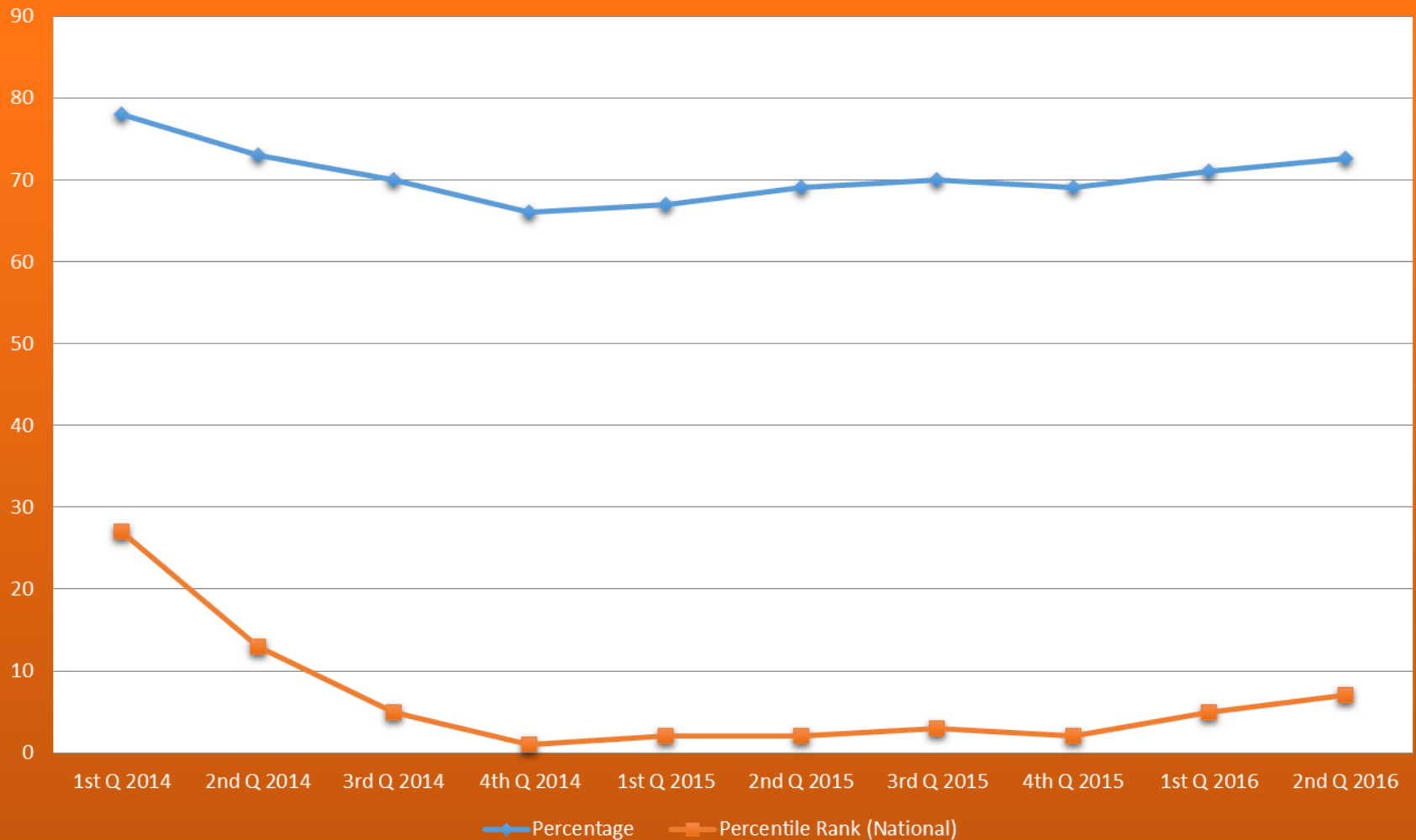


## HCAHPS - Communication w/ Doctors



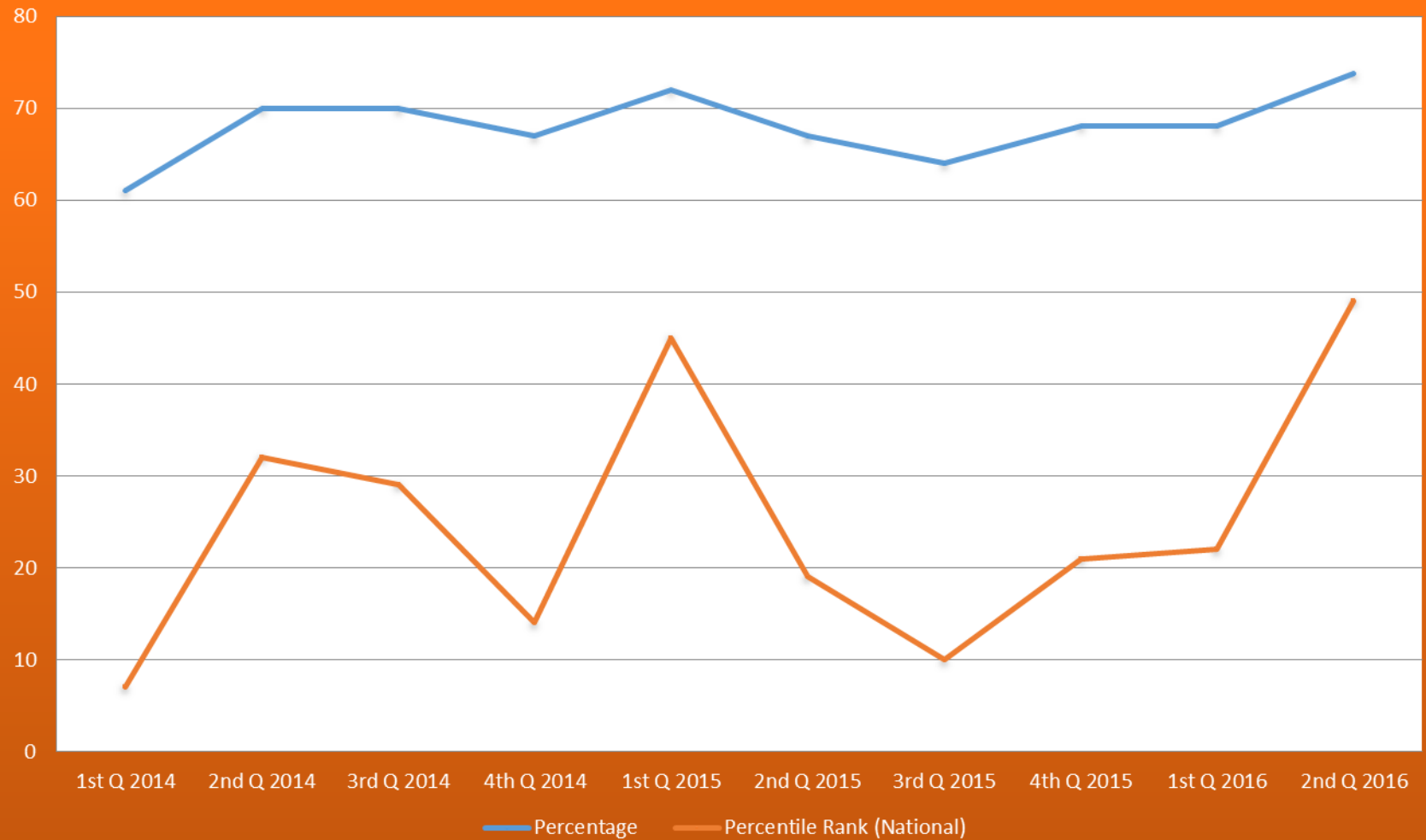


## HCAHPS - Communication w/ Nurses





## HCAHPS - Cleanliness of Hospital Environment





## Hospital Environment

